Electronic Acknowledgement Receipt					
EFS ID:	3934463				
Application Number:	10720034				
International Application Number:					
Confirmation Number:	2546				
Title of Invention:	Enterprise management of public instant message communications				
First Named Inventor/Applicant Name:	Ryan W. Battle				
Customer Number:	22801				
Filer:	Kasey C. Christie/Cherri Simon				
Filer Authorized By:	Kasey C. Christie				
Attorney Docket Number:	MS1-1709US				
Receipt Date:	12-SEP-2008				
Filing Date:	21-NOV-2003				
Time Stamp:	15:02:34				
Application Type:	Utility under 35 USC 111(a)				
Payment information:					

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$460
RAM confirmation Number	340
Deposit Account	
Authorized User	

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
--------------------	----------------------	-----------	-------------------------------------	---------------------	---------------------

		1	1						
1		MS11709USResponse.pdf	349649	yes	34				
'		W3117 0303Ne3ponse.pai	2c8b6b31c3cc7d71e2a5982d531f2e600e4 ba34d	•					
	Multipart Description/PDF files in .zip description								
	Document Description		Start	End					
	Miscellaneous Incoming Letter		1	1					
	Amendment/Req. Reconsideration-After Non-Final Reject		2	2					
	Claims		3	16					
	Applicant Arguments/Remarks Made in an Amendment		17	34					
Warnings:									
Information:									
2 F	Fee Worksheet (PTO-06)	fee-info.pdf	30406	. no	2				
			3787fad1d1ce8844cab4af15cc4665106e81 22da						
Warnings:									
Information:									
		Total Files Size (in bytes	): 38	30055					
			<u> </u>						

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.